

One Tower Hamlets					
Priority 1.1: Reduce inequalities and foster strong community cohesion					
Objectives:					
1.1.1 To reduce inequalities					
1.1.2 Foster strong community cohesion					
1.1.3 Provide strong community leadership and inclusive services					
Activity	Lead Officer	Deadline	Status	% Comp	Comments
1. Implement our Single Equality Duty embracing the six individual Equality Schemes.	Frances Jones (Chief Executives)	31/03/2011	Delayed	80%	A single equality framework (SEF) has been developed which brings the six equality schemes together and acts as our overarching strategy on equalities, as well as taking account of emerging duties and strands under the Equality Act 2010. The SEF also identifies key equalities priorities which are cross cutting and seen as pivotal for the organisation to progress. This year these include the transformation of Adults Social Care and women and worklessness.
Milestone	Lead Officer	Deadline	Status	%	Comments
Develop a new three year Disability & Gender Equality Schemes	Frances Jones (Chief Executives)	31/05/2010	Completed	100%	The Disability and Gender Equality Schemes have both been agreed and published. The Disability Equality Scheme for 2010-13 was published in April 2010. New Gender Equality Scheme for 2010-13 has been produced and will be published by end October. The Scheme incorporates recent legislative changes, including a greater focus on cross equality strand issues and transgender equality.
Report on how the Single Equality Duty embraces socio-economic issues	Frances Jones (Chief Executives)	31/05/2010	Completed	100%	Socio-economic disadvantage continues to be considered as part of the work on the SEF's two priority areas of work: women and worklessness and the strategic equality impact assessment of Transforming Social Care (TASC). The first phase, the quantitative evaluation of women and worklessness, is near completion and qualitative research has now commenced. The strategic TASC EQIA has incorporated an analysis of the impact of income on outcomes. The final EQIA will be reported to the TASC Programme Board in early March. An analysis of socio-economic disadvantage is also at the centre of the refresh of the <u>Child Poverty strategy</u> .
Strengthen the work programme of the Diversity & Equality Network to deliver the Single Equality Duty	Frances Jones (Chief Executives)	31/10/2010	Overdue	30%	A structure and approach has been agreed but has not yet been implemented. The on-going restructure of the service will impact on how this work is taken forward, and it is sensible to wait until implementation of the SPP restructure.
Streamline the Diversity and Equality Action Plan and link to the corporate monitoring process	Frances Jones (Chief Executives)	31/03/2011	Completed	100%	The Single Equality Framework 2010-11 is linked to corporate planning and monitoring process and has reduced duplication between corporate and equality plans.

Activity	Lead Officer	Deadline	End Year Status	%	Comments
2. Refresh the Council's community leadership role to build on the Council's vibrant local democracy.	Frances Jones (Chief Executives)	31/03/2011	Completed	100%	New proposals are being developed for implementation from June 2011. These include the outcome of the scrutiny review of the role of the Community Engagement Strategy and review of the Service.
Milestone	Lead Officer	Deadline	Status	%	Comments
Develop a programme of work with partners to embed further One Tower Hamlets in services	Frances Jones (Chief Executives)	31/05/2010	Completed	100%	One Tower Hamlets Tool has been developed and piloted within the Major Planning Team, Family Intervention and Localisation Programme. Feedback from the pilots has informed a redraft of the Tool which will be rolled out across the Council in autumn 2010 and overseen by the Corporate Equalities Steering Group.
Build into Member induction, the equipping of councillors to be more effective community leaders	Frances Jones (Chief Executives)	31/05/2010	Completed	100%	All elements of Member induction programme complete.
Develop and implement scrutiny programme which embraces both external partners and has local focus	Frances Jones (Chief Executives)	31/07/2010	Completed	100%	The work programme has been reviewed following the Mayoral election. Discussion are on-going with the Mayor on the scrutiny work programme. A committee monitors the work programme on a bi-monthly basis.
Deliver mayoral referendum 6th May 2010 and, subject to outcome, restructure executive and member support and/or hold mayoral election	Frances Jones (Chief Executives)	28/02/2011	Completed	100%	A restructure of the Democratic Services function is underway following the election of the Mayor. The restructure is due to be completed by the end of May.
Partnership to embed Duty to Involve statutory guidance	Frances Jones (Chief Executives)	31/03/2010	Completed	100%	The draft Strategy and recommendations are complete. The Mayor and CMT have asked for the development of options for a model of engagement.
Deliver Community Leadership grants programme	Frances Jones (Chief Executives)	31/03/2010	Completed	100%	Programme completed

Activity	Lead Officer	Deadline	End Year Status	%	Comments
3. Review and implement the Communications Strategy and strengthen the coordination across the Council of communications activities, where possible linking coordination of communications with the Partnership	Takki Sulaiman (Chief Executives)	31/01/2011	Delayed	90%	With the exception of the Olympic Marketing Strategy, all communications Strategies and underlying policies have been completed, although some are still awaiting final approval by Cabinet in the next couple of months.
Milestone	Lead Officer	Deadline	Status	%	Comments
Agree Communications Strategy	Takki Sulaiman (Chief Executives)	30/04/2010	Completed	100%	Communications strategies and underlying policies have been completed, although some are awaiting final approval by Cabinet in the next couple of months.
Refresh and introduce key communication policies	Takki Sulaiman (Chief Executives)	30/09/2010	Completed	100%	Directorate Communications Plans have been developed and are now discussed at DMTs. The key communication policies are being brought together via the Communications Strategy. These were taken to MAB in February and are due to be approved at Cabinet in May. In addition, a media protocol for the Mayor's office is being drawn up and will be part of the internal communications policy.
Develop a Tower Hamlets marketing strategy with partners in preparation for Olympics in 2012, scoping report approved	Takki Sulaiman (Chief Executives)	31/01/2011	Overdue	90%	This milestone is now progressing following delays due to ongoing discussions with LOCOG. A Tower Hamlets Olympic opportunities group has been established with our Partners, and the East London Communications Group is being established. PIDs are being developed for the Olympic Communications Strategy and will be in place within the next few months
Review council-wide corporate communications standards and implement monitoring process	Takki Sulaiman (Chief Executives)	31/10/2010	Completed	100%	Report submitted and agreed by CMT on 13/7/10. Actions to be implemented via community strategy consolidation of the communications functions.

<b>Priority 1.2: Work efficiently and effectively as One Council</b>					
<b>Objectives:</b>					
<b>1.2.1 Ensuring value for money across the Council</b>					
<b>1.2.2 Recruiting, supporting and developing an effective workforce</b>					
<b>1.2.3 Providing effective and joined up corporate services to ensure the delivery of Council priorities</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>End Year Status</b>	<b>% Comp</b>	<b>Comments</b>
4. Implement the Workforce Plan to meet the Council's strategic resourcing needs including actions arising from the Council's Workforce to Reflect the Community Strategy and Action Plan	Simon Kilbey (Resources)	31/10/2010	<b>Delayed</b>	75%	Strategy is being refocused as a People Strategy to reflect the organisation's requirements, and in the context of the substantial budget saving needed over the next 3 years
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
HRIP - delivery of resourcing processes/team	Simon Kilbey (Resources)	30/04/2010	<b>Completed</b>	100%	Average time to recruit had dropped to 48 days at the end of Q3, compared to the target of 90 days. In Q4, the focus was more on redeployment than recruitment.
Detailed strategic actions and milestones to be agreed by Transformation Board	Simon Kilbey (Resources)	30/04/2010	<b>Completed</b>	100%	Strategic actions and milestones were signed off by Transformation Board
Workforce to Reflect the Community report to Cabinet, to provide 2009/10 review of outcomes against targets	Simon Kilbey (Resources)	31/10/2010	<b>Completed</b>	100%	A report highlighting progress was submitted to CMT, and then MAB on 24/11/10 – this detailed the 09/10 performance, and also performance as at Q1 and Q2 of 2010/11.
Cabinet to agree the 2010/11 Workforce to Reflect the Community Action Plan and Targets	Simon Kilbey (Resources)	31/10/2010	<b>Delayed</b>	50%	Action plan for 2010/11, together with the 09/10 outturn report was considered by MAB on 24/11/10. 2011/12 proposals will go to MAB in June 2011, and Cabinet in July.
HRIP - delivery of new HR admin processes and resource savings	Simon Kilbey (Resources)	31/10/2010	<b>Completed</b>	100%	New HR/WD structure implemented on 1 November 2010, including launch of administrative processes and policies, together with guidance – on intranet.  Resources savings achieved as per Programme Board targets.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
5. Deliver the Efficiency Programme	Chris Naylor / Alan Finch (Resources)	30/11/2010	Delayed	87%	A balanced 2011/12 budget has been set identifying £29m worth of savings, most of which are being delivered through arrangements established for the Efficiency Programme.
Milestone	Lead Officer	Deadline	Status	%	Comments
Identify additional efficiency projects for 2011/12	Chris Naylor / Alan Finch (Resources)	30/06/2010	Completed	100%	Completed through Service Options Review process.
Achievement of planned efficiencies for 2010/11 reported to Cabinet on a quarterly basis	Chris Naylor / Alan Finch (Resources)	31/03/2011	Completed	100%	Achieved. Year-end position still to be reported at time of writing, and will be reported to CMT in May and Cabinet in July.
Identify additional efficiency projects for 2012/13	Chris Naylor / Alan Finch (Resources)	30/11/2010	Delayed	50%	The Mayors budget approved by Council in March 2011 contains 2012/13 efficiency areas. Further work is required and CMT, the Mayor and Cabinet will be discussing and agreeing the approach to further efficiencies and savings opportunities.
Confirm the final Efficiency Programme for 2011/12	Chris Naylor / Alan Finch (Resources)	30/11/2010	Completed	100%	Programme confirmed and approved by Members at Council in March 2011.
Activity	Lead Officer	Deadline	Status	% Comp	Comments
6. Develop an asset and capital management strategy to enable the Council's assets to be utilised in the most effective way	Aman Dalvi (Development and Renewal)	31/03/2011	Completed	100%	The new Asset Strategy was approved by Cabinet in Feb-11
Milestone	Lead Officer	Deadline	Status	%	Comments
Review the 15-year Capital Strategy and identify the funding requirement for capital investment in LBTH from 2011-2026	Aman Dalvi (Development and Renewal)	31/01/2010	Completed	100%	The new Asset Strategy was approved by Cabinet in Feb-11
Pilot study covering LAPs 3 & 4 completed	Aman Dalvi (Development and Renewal)	30/06/2010	Completed	100%	Following data analysis, options appraisals are now being undertaken in respect of possible opportunities in LAPs 1 & 2
Asset Strategy (including implementation plan) approved	Aman Dalvi (Development and Renewal)	31/03/2011	Completed	100%	The new Asset Strategy was approved by Cabinet in Feb-11
Three year rolling disposal programme for surplus property approved	Aman Dalvi (Development and Renewal)	30/09/2010	Completed	100%	A programme of asset sales was agreed with Cabinet in Jan-11 and the Asset Strategy embeds an approach to reviewing assets which ensures opportunities will be identified in the future to form part of a rolling programme
Action Plan adopted by Asset Management Board for further improvements to use of assets	Aman Dalvi (Development and Renewal)	30/06/2010	Completed	100%	Complete
To further improve use of benchmarking across the Council by embedding the NAPPMI benchmarking scheme	Aman Dalvi (Development and Renewal)	31/03/2011	Completed	100%	Returns made and analysis undertaken of trends

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
7. Deliver the Local Priorities Programme	Alan Finch (Resources)	30/09/2011	Completed	100%	Improved monitoring in place from 2010/11.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Improve quarterly monitoring of spending against the capital programme by establishing "One Version of the Truth" for delivery and funding programmes, September 2011	Alan Finch (Resources)	30/09/2011	Completed	100%	Improved monitoring in place from 2010/11.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
8. Develop the Council's Transformation Programme so that it fully supports, at all levels and across all directorates, the vision of a leaner, more flexible and citizen-centred Council and the achievement of a balanced three budget strategy for 2011/12 - 2013/14	Chris Naylor (Resources)	31/12/2010	Delayed	90%	Council Wide Transformation Programme is fully mobilised, governance and reporting arrangements in place. There have been some delays to the implementation of the Parking Fines project - however it should be completed in early summer.
Milestone	Lead Officer	Deadline	Status	%	Comments
Vision and Values launched	Chris Naylor (Resources)	30/04/2010	Completed	100%	Vision and Values Group launched, governance and forward plan in place and progress tracked regularly and on track. Decision making effective and timely.
Transformation toolkit rolled out	Chris Naylor (Resources)	30/04/2010	Completed	100%	Transformation toolkit developed, templates in place and transformation programme managers training started. Knowledge transfer continues throughout the timeline of the programme.
Transformation Options appraisal concluded	Chris Naylor (Resources)	30/06/2010	Completed	100%	Six Monthly Comments: Service Options Review signed off and agreed. Programmes established and mobilised. Savings targets agreed and programme is now in design phase.
Options refinement	Chris Naylor (Resources)	30/11/2010	Completed	100%	A budget for 2011/12 and a revised MTFP was approved by Council in March 2011.
Draft budget proposals and strategic plan	Chris Naylor (Resources)	31/12/2010	Completed	100%	A budget for 2011/12 was approved by Council in March 2011
Three year budget strategy approved	Chris Naylor (Resources)	31/03/2010	Completed	100%	A revised MTFP was approved by Council in March 2011
Online renewal of residents parking permits and submission of parking representations	Bryan Jones (Communities, Localities & Culture)	31/12/2010	Completed	100%	
Real-time payments for Parking Fines, October 2010; CCTV images available online, December 2010	Bryan Jones (Communities, Localities & Culture)	31/12/2010	Delayed	85%	The CCTV module will be completed in the early summer following the delay in completing the above phases [Online renewals of parking permits and submission of Parking Representations] . Real-time payments will no-longer be implemented as the functionality is not available from the current payment provider, Capita. Customers can continue to pay over the web and by telephone, 24 hours after the Penalty Charge Notice has been issued.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
9. Implementation of the customer access service delivery improvements outlined in the Channel Strategy	Claire Symonds (Resources)	30/09/2010	Completed	100%	Good progress made throughout the year with key achievements in enhanced web transactions, restructuring and savings in Benefits and the Contact Centre and achieving measurable channel shift. RAG status green with the exception of key risk to the Contact Centre home working project represented by continuing technical issues with telephony systems.
Milestone	Lead Officer	Deadline	Status	%	Comments
Review of role of manual switchboard completed	Claire Symonds (Resources)	30/09/2010	Completed	100%	Completed and integrated into Contact Centre, full year savings realised for 2011/12
Action plan agreed on shape of Revenues and Benefits Services including ICT roadmap	Claire Symonds (Resources)	30/09/2010	Completed	100%	Benefits service has been re-organised to align with the deliverables of the Channel strategy. With planned Central government changes expected to impact the benefits system in the next two years, currently no plans for merging our ICT systems have been developed; monitoring will be ongoing to follow the direction of the Governments reforms.
Activity	Lead Officer	Deadline	Status	% Comp	Comments
10. Review of Financial Management Arrangements – Stage 2: Building customer support and business partnering arrangements so that the Finance service supports the authority through tighter public spending	Chris Naylor (Resources)	31/03/2011	Overdue	75%	Forty-five finance staff from across all Directorates have received business partner training and the second part of the training (covering financial support for change) has been developed and will be delivered in the first half of 2011/12. The further development of business partnering will be managed alongside other financial developments including the replacement of the finance system
Milestone	Lead Officer	Deadline	Status	%	
Rollout Budget Monitoring solution to all Directorates	Chris Naylor (Resources)	31/03/2011	Overdue	50%	A solution was developed but full implementation has been found to be dependent upon a replacement for the General Ledger system, now timetabled for April 2013.
Complete rollout of R2P system to all Directorates	Chris Naylor (Resources)	31/05/2010	Completed	100%	Roll out completed as per agreed timetable.
Implement Phase 2 - building the capacity of Finance for business partnering	Chris Naylor (Resources)	31/03/2011	Delayed	50%	A training programme is underway and will be completed during 2011/12
Strategy for replacement or upgrade of Financial Information System	Chris Naylor (Resources)	31/03/2011	Completed	100%	The system will be replaced as an early-win project under the IT outsourcing project



<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
11. Continue to robustly manage performance across the Council and strengthen Partnership performance	Michael Keating (Chief Executives)	31/03/2011	Completed	100%	A refreshed Performance Management and Accountability Framework was agreed in December 2010. The PMAF will be implemented throughout 2011/12. The Community Plan will be considered by Cabinet in June 2011.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Streamline performance monitoring and reporting, including review of Excelsis system	Michael Keating (Chief Executives)	30/11/2010	Completed	100%	December 2010. The PMAF will be implemented throughout 2011/12. All new monitoring arrangements have been implemented.
Establish arrangements for the refresh of the Community Plan and development of next round LAA (or any successor)	Michael Keating (Chief Executives)	31/03/2011	Completed	100%	Consultation draft Community Plan (and partnership performance measures) were agreed at Partnership Executive and Board in March. Final Plan will be considered by Cabinet in June 2011.

<b>A Great Place to Live</b>					
<b>Priority 2.1: Provide affordable housing and develop strong neighbourhoods</b>					
<b>Objectives:</b>					
<b>2.1.1 Increasing the overall supply of housing for local people including a range of affordable, family housing</b>					
<b>2.1.2 Provide decent homes in well designed streets and neighbourhoods</b>					
<b>2.1.3 Planning new neighbourhoods with supportive services like primary schools, healthcare facilities and local parks</b>					
<b>2.1.4 Improving the quality of housing management and related services provided to tenants and leaseholders</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
12. Deliver a new build programme both by the Council (BBF) and with partners to reduce overcrowding	Jackie Odunoye (Development and Renewal)	31/03/2011	Overdue	60%	Performance on this activity has been hindered by the completion of Round 1 BBF scheme to Q2 of 2011/12 and slippage of masterplan application for Birchfield and Malmesbury to Q3. Whilst the target of 1,688 affordable homes was not delivered this year, a total of 3,727 have been delivered just short of the renegotiated, three year GoL target of 3,861 homes
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Complete Rd1 Council House building programme (BBF) & develop Rd2 to HCA deadlines	Jackie Odunoye (Development and Renewal)	31/03/2011	Overdue	35%	Round 1 (17 units): 2 sites under construction, completion due July '11. 3 sites, commencement delayed due to various issues inc obstructions in the ground, diversion of services, and party wall issues with neighbouring owners: for example the Council has no retained oversailing rights to build over a substation at Wapping Lane as designed. All of these issues are being resolved, however the build cost will increase by approx £600k, and completions delayed until early '12. HCA has revised longstop completion date to March 2012. Round 2: HCA has withdrawn funding. not proceeding
Agree the Tower Hamlets Borough Investment Plan of priority schemes with the HCA	Jackie Odunoye (Development and Renewal)	30/06/2010	Completed	100%	This document was completed and submitted to the HCA.
Deliver 1688 affordable homes	Jackie Odunoye (Development and Renewal)	31/03/2011	Overdue	43%	733 affordable homes have been delivered this year. One major reason for the shortfall in the expected outturn is that one RP was over-optimistic about completions in 2010/11 which became apparent towards the end of the quarter, despite officers querying the status of the various sites. The RP has given assurances that the 246 units expected will be delivered in Q1 2011/12. Another large scheme went into administration in Q4 which has also had a stark effect on outturn.
Identify Masterplan design options & develop planning application for Masterplanning process for Malmesbury & Birchfield estates	Jackie Odunoye (Development and Renewal)	31/12/2010	Overdue	75%	It was anticipated that the Director's Action for the fee extensions will be approved in Q1 2011/12. A meeting with the Mayor to run through the options will also be held in Q1 along with a presentation to MAB. It is now anticipated that outline planning permission will be submitted in October/November.
Agree start on site for Local Homes Initiative Scheme	Jackie Odunoye (Development and Renewal)	30/09/2010	Completed	100%	All sites now have planning permission, the sites have been transferred to the ownership of the respective RPs and all are on site. The Poplar HARCA David House Site will deliver 24 new homes and the various THCH sites will deliver 22, mostly family sized homes.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
13. Strengthen RSL partnership working to i) Secure private and public investment to deliver a supply of new affordable housing and ii) improve standard and quality of housing management	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	Officers have met with the preferred RPs as part of the usual quarterly monitoring and to discuss the Comprehensive Spending Review and the new affordable rents.
Milestone	Lead Officer	Deadline	Status	%	Comments
Review each RSL on a quarterly basis to assess their development programme and management progress, quarterly June, September, December 2010 and March 2011	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	Officers have met with the preferred RPs as part of the usual quarterly monitoring and to discuss the Comprehensive Spending Review and the new Affordable rents.
Launch RSL Preferred Partner Scheme	Jackie Odunoye (Development and Renewal)	31/07/2010	Completed	100%	
Review the performance of RSLs in conjunction with Tenants Services Authority against the agreed preferred partner scheme	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	RS's have been contacted for end of year figures to ensure a report can be compiled for the end of the year.
Produce 6 monthly report on RSL progress to Housing Strategy Programme Board	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
14. Achieve 2-Star Audit Commission Inspection with Tower Hamlets Homes to unlock resources to deliver Decent Homes.	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	AC Inspection completed - 2 star outcome achieved
Milestone	Lead Officer	Deadline	Status	%	Comments
Audit Commission inspection of THH	Jackie Odunoye (Development and Renewal)	30/11/2010	Completed	100%	AC Inspection completed - 2 star outcome achieved
Monthly review of progress against THH 2010/11 Delivery Plan	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	
Quarterly strategic review and agreement of variations/additions to performance outputs, May, August, November and February 2011	Jackie Odunoye (Development and Renewal)	28/02/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
15a. Reshape major estate renewal projects with key partners: <b>Blackwall Reach</b>	Chris Worby (Development and Renewal)	31/03/2011	Overdue	15%	Procurement completed - Swan/Countryside in process of appointment. The design/planning workstream will be accelerated to enable a start on site later in 2011. Decant resumed from April 2011. These are critical enabling phases for a multi-phase project which will run from 2011 to approximately 2020.
Milestone	Lead Officer	Deadline	Status	%	Comments
Submit planning application	Chris Worby (Development and Renewal)	31/10/2010	Overdue	75%	Preparation work ongoing, jointly with Swan, but extended procurement has resulted in an amended planning strategy which now means outline planning application will be submitted in June 2011 and detailed in Summer 2011. Both to be resolved by Autumn 2011.
Select development partner	Chris Worby (Development and Renewal)	30/11/2010	Completed	100%	Swan / Countryside PLC appointment approved by Cabinet February 2011, contract negotiations, complete, to be signed by 8th April 2011.
Start on site	Chris Worby (Development and Renewal)	31/03/2011	Overdue	40%	Start on site is still projected for Dec 2011 to reflect extended procurement and design/planning timescales, which allowed necessary approvals by LBTH, HCA and Treasury.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
15b. Reshape major estate renewal projects with key partners: <b>Ocean Estate</b>	Chris Worby (Development and Renewal)	31/12/2010	Completed	100%	All milestones have been met. Refurbishment work was re-profiled and is progressing well. Successful pilot was completed and approx half internal works now underway. Environmental design/planning stage progressing.
Milestone	Lead Officer	Deadline	Status	%	Comments
Commence main refurbishment programme	Chris Worby (Development and Renewal)	31/08/2010	Completed	100%	
Complete demolition of area E Blocks	Chris Worby (Development and Renewal)	20/09/2010	Completed	100%	
Commence New Build Programme area E	Chris Worby (Development and Renewal)	31/12/2010	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
15c. Reshape major estate renewal projects with key partners: <b>Cottall Street</b>	Chris Worby (Development and Renewal)	31/03/2011	Overdue	75%	Mayor agreed revised approach March 2011 for land disposal to East Thames/Poplar HARCA by April 2011. Planning application to follow by June 2011, following the formulation of a revised scheme brief and timeline for delivery presented by LBTH and formally accepted by the partnership.
Milestone	Lead Officer	Deadline	Status	%	Comments
Complete 2 <sup>nd</sup> stage design feasibility process and obtain planning approval for agreed scheme	Chris Worby (Development and Renewal)	31/03/2011	Overdue	50%	Deadline revised due to delays caused by a) Poplar HARCA's unwillingness to accept the Council's scheme proposals and b) New approach now agreed by the Mayor. Cabinet approval obtained for disposal March 2011 and planning application to be submitted on a revised timeline of June 2011.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
16. Engage in the Olympic Legacy Masterplan process to secure maximum benefits for Tower Hamlets	Nick Smales (Development and Renewal)	31/03/2011	Completed	100%	OPLC no longer taking forward development of LMF. Legacy Communities planning applications expected Q2 2011/12
Milestone	Lead Officer	Deadline	Status	%	Comments
Detailed response to Legacy and Overlay Planning Applications	Nick Smales (Development and Renewal)	31/01/2011	Completed	100%	Legacy Communities planning applications expected Q2 2011/12; pre-application engagement ongoing
Endorsement of Olympic Legacy Strategic Planning Guidance (GLA)	Nick Smales (Development and Renewal)	31/12/2010	Completed	100%	GLA extended timetable to April 2011
Together with the 4 other host boroughs, secure funding and deliver a programme of Public Realm improvements in areas most affected by the Olympic development:	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Design by September 2010	CLC	30/09/2010	Completed	100%	
Specification by December 2010	CLC	31/12/2010	Completed	100%	
Build commenced by March 2010	CLC	31/03/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
17. Progress the Local Development Core Strategy Framework to drive the sustainable development of the Borough	Owen Whalley (Development and Renewal)	31/03/2011	Completed	100%	See below
Milestone	Lead Officer	Deadline	Status	%	Comments
Develop the Fish Island Area Action Plan for consultation and options testing	Owen Whalley (Development and Renewal)	30/11/2010	Completed	100%	The draft DPDs were considered by MAB on 20th April prior to the start of the first formal stage of consultation.
Develop a Development Management DPD for consultation on options testing	Owen Whalley (Development and Renewal)	31/05/2010	Completed	100%	The draft DPDs were considered by MAB on 20th April prior to the start of the first formal stage of consultation.
Develop a Site and Place Making DPD for consultation on options testing	Owen Whalley (Development and Renewal)	31/12/2010	Completed	100%	The draft DPDs were considered by MAB on 20th April prior to the start of the first formal stage of consultation.
Further develop, implement and monitor the Green Grid which identifies the required green open space and other related interventions for the borough	Owen Whalley (Development and Renewal)	31/05/2010	Completed	100%	Report finished and going to cabinet for sign off in October 2010.
Council to adopt the Core Strategy	Owen Whalley (Development and Renewal)	30/09/2010	Completed	100%	Core Strategy adopted by full Council on 15 September
Review arrangements for managing and monitoring S106 resources	Owen Whalley (Development and Renewal)	31/03/2011	Completed	100%	Finalising the new S106 database, to better interrogate and store financial and non-financial data.

<b>Priority 2.2: Strengthen and connect communities</b>					
<b>Objectives:</b>					
<b>2.2.1 Improving public transport networks and enabling more residents to walk and cycle safely</b>					
<b>2.2.2 Bringing together communities to foster mutual understanding, a collective sense of wellbeing and avoid people being isolated</b>					
<b>2.2.3 Ensuring communities have good access to a full range of facilities - including health services, schools and leisure</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
18. Implement year 2 of the Sustainable Transport Strategy to improve the connections between communities	Owen Whalley (Development and Renewal)	31/12/2010	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Develop the Local Implementation Plan for Transport 2011/15 to set out an action plan for all transport improvements in the borough as a basis for future funding bids	Owen Whalley (Development and Renewal)	31/12/2010	Completed	100%	
Deliver first pilot Superhighway and central area Bike Hire scheme initial elements of the Mayor's Cycle Revolution	Jamie Blake (Communities, Localities and Culture)	31/07/2010	Completed	100%	
Implement Year 3 of the Council's Staff Travel Plan to reduce the impact of staff travel on the environment	Jamie Blake (Communities, Localities and Culture)	31/07/2010	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
19. Use the Olympic and Paralympic Games to engage communities in cultural, sporting and celebratory events	Nick Smales / Heather Bonfield (D&R / CLC)	31/03/2011	Completed	100%	In Q3 the 2012 unit staged an Olympic Heroes exhibition - featuring inspirational Olympians of the past in Idea Store Canary Wharf and Idea Store Whitechapel. We have also been working with sports development to begin the next round of Gifted and Talented; a programme that provides indirect financial support to talented young sports people in the borough to help them realise their potential.
Milestone	Lead Officer	Deadline	Status	%	Comments
Implement a community engagement programme along High Street 2012. Programme agreed and being implemented	Nick Smales (Development and Renewal)	30/06/2010	Completed	100%	Community engagement in relation to HS2012 Whitechapel public realm scheme underway, June 2010. Process for wider community engagement agreed with funders, June 2010.
Delivery of three High Street 2012 engagement schemes / activities completed	Nick Smales (Development and Renewal)	31/03/2011	Completed	100%	Guided walk (1) archaeological dig (2) and open-air temporary Museum (3) taking place October.
Implementation of the Personal Best Volunteering Programme ongoing – Programme Evaluation completed	Nick Smales (Development and Renewal)	30/11/2010	Completed	100%	Ongoing programme of delivery.
Production of a business plan for Victoria Park as a live site in 2012 in consultation with GLA and LOCOG - first draft completed	Heather Bonfield (Communities, Localities and Culture)	31/10/2010	Completed	100%	
Participate in the 5 Borough Olympic Festival (Create '10')	Heather Bonfield (Communities, Localities and Culture)	31/07/2010	Completed	100%	
Support the development of the 5 Borough festival and street art project (lottery funded) with the appointment of an artistic director and production company	Heather Bonfield (Communities, Localities and Culture)	31/05/2010	Completed	100%	
Deliver the Paradise Gardens free community event	Heather Bonfield (Communities, Localities and Culture)	30/06/2010	Completed	100%	
Deliver an Olympic & Paralympic Sports Activities programme including: Paralympic Open Day by December 2010; Time to Shine in April & August 2010; Balfour Beatty London Youth Games, February – July 2010	Heather Bonfield (Communities, Localities and Culture)	31/12/2010	Completed	100%	



Activity	Lead Officer	Deadline	Status	% Comp	Comments
20. Develop an Olympic Games Management Plan for the Public Realm and wider corporate impacts	Stephen Halsey (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Milestone	Lead Officer	Deadline	Status	%	Comments
Olympic Games Operations Group and Sub-groups fully operational	Stephen Halsey (Communities, Localities and Culture)	31/05/2010	Completed	100%	
Start of set up phase by April 2010 and planning phase	Stephen Halsey (Communities, Localities and Culture)	31/07/2010	Completed	100%	
Comprehensive management plan in place	Stephen Halsey (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
21. Deliver a Baishakhi Mela in Banglatown Brick Lane and develop a community management infrastructure to take it forward	Heather Bonfield (Communities, Localities and Culture)	23/05/2010	Completed	100%	2010 Mela successfully delivered with increased attendance and early planning for 2011 has begun. Await guidance from the Mayor on timetable to transfer management responsibility to the community.
Milestone	Lead Officer	Deadline	Status	%	Comments
Provide Mela stallholder training for a minimum of 50 local small businesses	Heather Bonfield (Communities, Localities and Culture)	30/04/2010	Completed	100%	
Recruitment and training of 24 young people and local people to be Mela stewards	Heather Bonfield (Communities, Localities and Culture)	30/04/2010	Completed	100%	
Ensure the following level of engagement and participation in the Mela parade: 5 schools (approx 150 children); 2 youth groups (minimum of 30 young people); 1 Bangladeshi cultural organisations (up to 15 adults)	Heather Bonfield (Communities, Localities and Culture)	23/05/2010	Completed	100%	
Deliver the Mela on 23 <sup>rd</sup> May 2010	Heather Bonfield (Communities, Localities and Culture)	23/05/2010	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
22. Provide more efficient and integrated universal services in partnership with key stakeholders	Andy Bamber (Communities, Localities and Culture)	30/09/2010	Completed	100%	The introduction of generic working by THEO's continues to develop and the wider integrated work is being developed by the localisation team. The first office will open in December. Joint deployment has been fully operational since April and continues to develop and now incorporates Arts and Events, Public Realm, Children's services, Fire brigade and later this month NHT (Royal London Hosp).
Milestone	Lead Officer	Deadline	Status	%	Comments
Implement a pilot generic working model facilitating local service delivery	Andy Bamber (Communities, Localities and Culture)	30/09/2010	Completed	100%	
Joint tasking process completed for ASB, crime and public realm activities	Andy Bamber (Communities, Localities and Culture)	30/09/2010	Completed	100%	
NHS Tower Hamlets and Youth Services engaged in joint tasking process	Andy Bamber (Communities, Localities and Culture)	30/09/2010	Completed	100%	
Partnership localisation development programme established by Localisation Board and approved by Transformation Board	Andy Bamber (Communities, Localities and Culture)	31/08/2010	Completed	100%	

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
23. Increase the number and diversity of events in parks and open spaces and indoor events for the benefit of the Borough's residents and visitors	Heather Bonfield (Communities, Localities and Culture)	31/03/2011	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Support and deliver the annual programme of at least 85 festivals and events across the Borough	Heather Bonfield (Communities, Localities and Culture)	31/03/2011	Completed	100%	
11 major festival days held in Victoria Park (including commercial music festivals, and community events such as the fireworks display)	Heather Bonfield (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Support between 35-40 community-based arts events through the events fund	Heather Bonfield (Communities, Localities and Culture)	31/03/2011	Completed	100%	

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
24. Deliver the Local Implementation Plan to improve road safety	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Implement 3 local safety schemes targeting accident hotspots by March 2011	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Increase provision of School Crossing Patrol with 4 officers at priority school sites by September 2010	Jamie Blake (Communities, Localities and Culture)	30/09/2010	Completed	100%	
Establish a Junior Road Safety Officer scheme in 40 schools for the educational year 2010/11	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Deliver 3 joint enforcement activities with Met Police targeting key safety issues by March 2011	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Introduction of School Keep Clear Zig Zags at all primary schools in the borough by early September 2010	Jamie Blake (Communities, Localities and Culture)	30/09/2010	Completed	100%	

**Priority 2.3: Support vibrant town centres and a cleaner, safer public realm**
**The Council's key agreed priority for this year is to improve cleanliness and quality of the public realm**
**Objectives:**
**2.3.1 Providing first-class and well managed centres where people come together for business, shopping, leisure and recreation**
**2.3.2 Supporting and improving open spaces**
**2.3.3 Improving street lighting and reducing graffiti and litter**

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
25. Implement a programme of open space improvements to deliver the objectives of the Open Spaces Strategy	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Progress development of the Victoria Park Masterplan with construction/Implementation Phase Year 1 beginning in September 2010 through to completion in March 2011	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Tree Management Plan aims and objectives developed and approved by September 2010, including five-year tree planting programme.	Jamie Blake (Communities, Localities and Culture)	30/09/2010	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
26. Deliver a measurably cleaner, safer and more sustainable environment and implement the waste strategy and the partnership Public Realm Strategy	Jamie Blake (Communities, Localities and Culture)	30/11/2010	Delayed	90%	There has been good progress against implementation of the waste strategy and the public realm strategy. Activity would be marked as completed but for the fact that the OJEU notice milestone is no longer applicable.
Milestone	Lead Officer	Deadline	Status	%	Comments
Review of Public Realm contracts to take a longer term and more efficient view of all current and proposed contract arrangements	Jamie Blake (Communities, Localities and Culture)	30/04/2010	Completed	100%	
Delivery the Public Realm Improvement Strategy	Jamie Blake (Communities, Localities and Culture)	30/11/2010	Completed	100%	
Re-drafted Waste Strategy consultation to be complete	Jamie Blake (Communities, Localities and Culture)	30/11/2010	Completed	100%	
Recycling Action Plan 2010 to 2014 to be complete	Jamie Blake (Communities, Localities and Culture)	30/09/2010	Completed	100%	
OJEU Notice for long term Waste Treatment and Disposal Services to be issued	Jamie Blake (Communities, Localities and Culture)	30/11/2010	Overdue	0%	This milestone is no longer applicable to 2010/11 following a corporate decision to lead with the resolution of site acquisition issues specific to the Borough's waste facility.
Draft an Anti-Defacement (graffiti and fly-posting) draft strategy	Jamie Blake (Communities, Localities and Culture)	31/08/2010	Completed	100%	
Separate strategies for reducing litter and fly-tipping drafted	Jamie Blake (Communities, Localities and Culture)	30/09/2010	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
27. Deliver Borough-wide Town Centre Strategy improvements	Owen Whalley (Development and Renewal)	31/03/2011	Completed	100%	Town Centre Spatial Strategy to be adopted by Cabinet in December 2010.
Milestone	Lead Officer	Deadline	Status	%	Comments
Public Realm Strategy delivered	Owen Whalley (Development and Renewal)	31/07/2010	Completed	100%	The Public Realm Strategy for Roman Road is now complete and is ready for implementation. CLC teams will be responsible for delivering the actions in this Strategy.
Roman Road Shop Front Improvement Programme: 4 shop fronts funded, December 2010; 8 funded by year end	Owen Whalley (Development and Renewal)	31/03/2011	Completed	100%	All planning applications have now been approved for all of the shop fronts earmarked for improvement in Phase 1. There are now 7 rather than 8, as 1 trader pulled out of the project due to lease expiration. Funding already allocated, awaiting invoices ready for payment.
Set up and maintain Cross Borough Town Centre Partnership, as a forum for information sharing and advice	Owen Whalley (Development and Renewal)	31/01/2011	Completed	100%	The Partnership has been set up and the first meeting in the programme has already taken place.
Activity	Lead Officer	Deadline	Status	% Comp	Comments
28. Deliver the High Street 2012 public realm and historic building improvements along the A11 corridor.	Nick Smales (Development and Renewal)	31/03/2011	Completed	100%	Public Realm schemes at Aldgate & Mile End Waste now on site. Trader consultation continuing at Whitechapel.
Milestone	Lead Officer	Deadline	Status	%	Comments
Works complete on Aldgate Historic Buildings Cluster	Nick Smales (Development and Renewal)	31/12/2010	Completed	100%	
Design agreed for Whitechapel public realm improvement scheme	Nick Smales (Development and Renewal)	31/12/2010	Completed	100%	Stage D design for public realm scheme complete. Further detailed design on specific elements (e.g. market stalls) underway.
Works commence on Bow Historic Buildings cluster	Nick Smales (Development and Renewal)	31/03/2011	Completed	100%	Works commenced

Priority 2.4: Improve the environment and tackle climate change					
Objectives:					
2.2.3 Reducing energy use and using more renewable energy sources					
2.2.4 Focusing on reusing wherever possible and recycling more					
2.2.5 Adapting our built environment to cope with the changing climate and weather patterns					
Activity	Lead Officer	Deadline	Status	% Comp	Comments
29. Implement the Carbon Management Plan to reduce carbon emissions generated by the Council	Jackie Odunoye (Development and Renewal)	31/03/2011	Delayed	90%	From 2008/09 to 2009/10 a 13% CO2 reduction has been achieved. Data for 2010/11 is being collated and will be published in July 11.
Milestone	Lead Officer	Deadline	Status	%	Comments
Set up the Sustainability Sub Group and the Tower Hamlets Climate Change Alliance (THCCA) and form a partnership with all stakeholders to reduce per capita emissions in the Local Authority area	Jackie Odunoye (Development and Renewal)	30/06/2010	Completed	100%	
Identify carbon emissions reductions projects and fund to ensure the Council achieves the 25% carbon emissions reduction by 2012, the medium term target of 40% carbon emissions reduction by 2016 and the long term target of 60% carbon emissions reduction by 2020	Jackie Odunoye (Development and Renewal)	31/03/2011	Completed	100%	A draft updated carbon management report outlining the current status of carbon emissions is now completed, it is being finalised and will be presented to the carbon management board in May. 10 buildings have been selected for the Re:Fit project.
Establish TH as an Electric Vehicle Borough by embedding into the LIP 2	Jackie Odunoye (Development and Renewal)	31/12/2010	Completed	100%	This is now contained within the LIP2 document.
Undertake a risk based assessment (Local Climate Impacts Profile) of vulnerabilities to weather and climate, both now and in the future and identify priority risks to council services	Jackie Odunoye (Development and Renewal)	30/06/2010	Completed	100%	The risk based assessment has been completed as part of a London wide study led by London Councils, The sustainability team is now carrying out a more comprehensive risk based assessment. The comprehensive risk based assessment is to be completed by September 2010.
Implement the Local Biodiversity Action Plan (LBAP) to ensure the protection, conservation and enhancement of biodiversity in Tower Hamlets	Jackie Odunoye (Development and Renewal)	30/09/2010	Completed	100%	The biodiversity steering group (Tower Habitats) and Habitat Action Plan (HAP) leads meet regularly, the action plan has been uploaded on to the Biodiversity Action Reporting System (BARS). A qualified ecologist has been appointed to lead on biodiversity.
Removal of internal lights from non-statutory street lights: 50%	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Overdue	50%	This activity was scheduled to commence in quarter four, however, software installation issues delayed the start of the programme. An on-going schedule of works has now been set for 2011-12.
Purchase of PECUARAY to measure energy consumption more accurately	Jamie Blake (Communities, Localities and Culture)	31/07/2010	Completed	100%	



<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
30. Improve recycling rates through targeted communications and better working with Social Landlords and other partners	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Development of a partnership plan for the management and recycling of bulky waste	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Delivery of at least 4 Bring Back Days	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Deliver a minimum of one estate-based behaviour change programme	Jamie Blake (Communities, Localities and Culture)	30/12/2010	Completed	100%	
Commission environment outreach with the third sector, targeting behaviour change within hard-to-reach groups	Jamie Blake (Communities, Localities and Culture)	31/03/2011	Completed	100%	

<b>A Prosperous Community</b>					
<b>Priority 3.1: Support lifelong learning opportunities for all</b>					
<b>The Council's key agreed priority for this year is to raise GCSE results to be the best in the country</b>					
<b>Objectives:</b>					
<b>3.1.1 Investing in the under 5s whose development provides the best possible foundation for long term success</b>					
<b>3.1.2 Providing high quality schools, so that young people acquire the knowledge and skills they need to fulfil their full potential</b>					
<b>3.1.3 Providing continuous learning opportunities, so everyone can learn basic and new skills at any age</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
31. Improve GCSE results to be the best in the country by implementing the priorities identified in the Children and Young People's Plan at both primary and secondary, with increased focus on raising aspirations and personalised learning and radically redesigning the way we support and improve our schools	Anne Canning (Children, Schools and Families)	30/11/2010	Completed	100%	Provisional Result - achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths is 51.3%. This is an increase of 5.5% points on last year's results and 1.5% points higher than last year's national result.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
School improvement framework consultation and revision in place	Anne Canning (Children, Schools and Families)	31/07/2010	Completed	100%	Milestone completed.
Implementation of 1:1 tuition across primary and secondary phase in place	Anne Canning (Children, Schools and Families)	31/10/2010	Completed	100%	Milestone completed.
School Improvement Partner monitoring focused on "narrowing the gap" in place	Anne Canning (Children, Schools and Families)	30/11/2010	Completed	100%	National indicators on narrowing the gap between vulnerable children and their peers e.g. FEM. and non-FSM at different key stages are monitored vigorously and show we have narrowed the gap.
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
32. Continue our programme of rebuilding or refurbishing all of our secondary schools, through the Building Schools for the Future programme	Ann Sutcliffe (Development and Renewal)	31/01/2011	Delayed	90%	See Below
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
New project development for Batch 3 schools – Stepney Green, Central Foundation Girls School, Phoenix and Langdon Park started	Ann Sutcliffe (Development and Renewal)	30/04/2010	Completed	100%	Stage 2 Design commenced at CFGS/Phoenix/Stepney Green/Langdon Park.
Constructions starts at Raines, Harpley PRU, Swanlea and Bowden House	Ann Sutcliffe (Development and Renewal)	30/09/2010	Completed	100%	All contracts closed and due on site
Contract close for Stepney Green, Central Foundation Girls School, Phoenix and Langdon Park by January 2010	Ann Sutcliffe (Development and Renewal)	31/01/2011	Delayed	75%	Slippage due to ongoing evaluation of final tender and negotiations with PFI contractor. This is now estimated to be completed in July 2011.

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
33. Upgrade our primary school estate through Primary Strategy for Change	Kate Bingham (Children, Schools and Families)	31/03/2011	<b>Overdue</b>	75%	7 out of 8 Primary Strategy for Change projects are on site. 4 are now completed. Delays were due to high levels of snow and cold weather during the winter. All projects will be complete by October 2011. Going forward, funding for the Primary Capital Programme is no longer available. Government funding will focus on maintaining the condition of schools and supplying sufficient numbers of school places.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
One scheme on site by April 2010	Kate Bingham (Children, Schools and Families)	30/04/2010	<b>Completed</b>	100%	Milestone completed.
Five schemes on site by July 2010	Kate Bingham (Children, Schools and Families)	31/07/2010	<b>Completed</b>	100%	Milestone completed.
Two schemes on site by October 2010	Kate Bingham (Children, Schools and Families)	31/10/2010	<b>Overdue</b>	80%	There are now 7 projects on site, out of the 8.
Completion of 8 primary school refurbishment/upgrade projects by March 2011	Kate Bingham (Children, Schools and Families)	31/03/2011	<b>Overdue</b>	50%	4 of the 8 projects have been completed. All will be complete by October 2011. Delays have been due to the unexpected levels of snow and cold weather during the winter.

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
34. Expand parental engagement and learning programmes in secondary schools so that parents and carers get involved in supporting their children's learning, and learn with them	Anne Canning (Children, Schools and Families)	31/12/2010	Completed	100%	The three Parent Support Partners in secondary schools have enabled a range of parental engagement activities to be developed within schools. Programmes and activities include Parent Voice consultation, Parent Information Point transition sessions, curriculum workshops and targeted programmes for Somali parents, fathers and parents whose children have SEN. Schools are currently exploring options for sustaining posts beyond the pilot.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Delivery of localised training for Parent Support Partners to establish parent forums/associations and build upon Parent Voice consultation and home-school communication strategies by June 2010	Anne Canning (Children, Schools and Families)	30/06/2010	Completed	100%	Milestone completed.
Development of secondary resources and delivery of two Family Social Emotional Aspects of Learning (SEAL) programmes per cluster by December 2010	Anne Canning (Children, Schools and Families)	31/12/2010	Completed	100%	Milestone completed.
Delivery of Strengthening Families Strengthening Communities (SFSC) facilitator training course to build capacity within secondary schools to deliver SFSC training programmes by December 2010	Anne Canning (Children, Schools and Families)	31/12/2010	Completed	100%	Milestone completed.
Delivery of curriculum focused short course/workshop programmes focusing on children's learning and development	Anne Canning (Children, Schools and Families)		Completed	100%	Milestone completed.

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
35. Commission an additional 190 entry level English as a Second Language places	Fiona Patterson / Heather Bonfield (Communities, Localities and Culture)	30/09/2010	Completed	100%	190 places have been filled and courses will run until March 2011 at various locations across the Borough.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
118 learners complete ESOL courses	Fiona Patterson / Heather Bonfield (Communities, Localities and Culture)	31/08/2010	Completed	100%	
118 learners gain a qualification in ESOL	Fiona Patterson / Heather Bonfield (Communities, Localities and Culture)	31/08/2010	Completed	100%	
Course venues set up	Fiona Patterson / Heather Bonfield (Communities, Localities and Culture)	30/09/2010	Completed	100%	
72 Learners recruited	Fiona Patterson / Heather Bonfield (Communities, Localities and Culture)	30/09/2010	Completed	100%	

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
36. Ensure that all schools, colleges and work-based learning providers support learners to achieve the best they can	Anne Canning (Children, Schools and Families)	31/12/2010	Completed	100%	We are supporting learners through four key strands: early intervention to keep those at risk engaged in learning; a choice of learning pathways with flexible movement between tracks; joined up support to ensure personal choice; and local leadership to secure an inclusive, efficient and improving offer.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Implement a Work-Based Learning Improvement Plan and launch at least three new Foundation Learning Programmes	Anne Canning (Children, Schools and Families)	30/06/2010	Completed	100%	Milestone completed.
Develop a 16-19 learning offer with more opportunities at Foundation and Level 2 and raise Level 2 achievement by 19 to at least 70% by summer 2010	Anne Canning (Children, Schools and Families)	31/03/2010	Completed	100%	Learning offer booklet has been developed. Provisional result of 74.2. We have improved our performance by 3.7 percentage points from last year's result. (Final results due later this year.)
Improve Level 3 success across all providers and raise Level 3 achievement by 19 to 43% by summer 2010	Anne Canning (Children, Schools and Families)	31/03/2010	Completed	100%	Provisional result of 42.9%. We have improved our performance by 2 percentage points from last year's result. (Final results due later this year.)
Raise participation in learning 16-19 to at least 93%	Anne Canning (Children, Schools and Families)	31/12/2010	Completed	100%	Target achieved.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
37. Deliver the Year 2 action plan for the refreshed Idea Store Strategy to ensure greater library usage and improved access to information	Heather Bonfield (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Milestone	Lead Officer	Deadline	Status	%	Comments
Complete a viability assessment on a potential Idea Store 'metro'	Heather Bonfield (Communities, Localities and Culture)	31/08/2010	Completed	100%	
Create a joint health-related programme (with the PCT) at Idea Stores	Heather Bonfield (Communities, Localities and Culture)	31/08/2010	Completed	100%	
Improved Health Information and Advice in all Idea Stores	Heather Bonfield (Communities, Localities and Culture)	31/03/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
38. Extend the range of positive activities available outside of school hours and deliver highly effective Targeted Youth Support to help change the lives of our most disadvantaged young people	Mary Durkin (Children, Schools and Families)	31/03/2011	Completed	100%	All milestones complete.
Milestone	Lead Officer	Deadline	Status	%	Comments
40 programmes of positive activities to be delivered in each school holiday, April 2010 to February 2011	Mary Durkin (Children, Schools and Families)	28/02/2011	Completed	100%	Milestone completed.
PAYP brochure to be produced and distributed to schools, key workers and referral agencies prior to each school holiday (four by December 2010; one by February 2011)	Mary Durkin (Children, Schools and Families)	28/02/2011	Completed	100%	Milestone completed.
3,500 young people to participate in positive activities	Mary Durkin (Children, Schools and Families)	31/03/2011	Completed	100%	Milestone completed.
Four Key Workers to provide targeted support to 1,000 young people providing them with one-to-one sessions and sign-posting	Mary Durkin (Children, Schools and Families)	31/03/2011	Completed	100%	PAYP key wWorkers have a target to support 400 young people, whilst the Targeted Support Team target is to work with 950 young people. It is unrealistic for PAYP key workers alone to work with 1000 young people, although they have doubled their target during 2010-11, supporting 852 young people.

<b>Priority 3.2: Reduce worklessness</b>					
<b>The Council's key agreed priority for this year is to reduce levels of youth unemployment</b>					
<b>Objectives:</b>					
<b>3.2.1 Helping families escape poverty, by providing employment support and advice on debt management</b>					
<b>3.2.2 Identifying and removing barriers to employment for target groups</b>					
<b>3.2.3 Helping people to get employment by ensuring there is support and training before and after they get a job</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
39. Implement the action plan within the Employment Strategy to ensure that Tower Hamlets residents access new and existing jobs and thereby reduce the numbers of people on out of work benefits	Nick Smales (Development and Renewal)	31/03/2011	<b>Completed</b>	100%	Ongoing delivery of the LDA employability programme and the WNF programme of work led by the Council's Skillsmatch service which addresses the aspects of the employment strategy action plan in providing access to opportunity. This is alongside the development of an updated Employment strategy refresh which has been outlined to CMT group.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
80 local residents placed into sustainable employment through the ESF programme to extend Single Points of Access delivery	Nick Smales (Development and Renewal)	31/10/2010	<b>Completed</b>	100%	To date 170 residents have been enrolled onto the ESF programme, of which 125 have secured jobs. From evidence received to date, 45 residents have been confirmed as sustained at 26 weeks with a further 32 pending evidence. Recent extension of the programme to Sept 2011 will aim to place at least 99 residents into sustained employment by this time.
50 parents placed into employment through the School Gates Employment Support Initiative	Nick Smales (Development and Renewal)	31/03/2011	<b>Completed</b>	100%	14 parents placed into employment upon completion of the parental engagement programme with evidence received. 6 parents have also secured work and pending evidence from employer and a further 10 parents have been assisted into employment by Job Centre Plus. A total of 30 parents benefiting from the School Gates Employment Partnership delivered by DSCF, Skillsmatch & JCP.
120 local residents completing the Skillsmatch Transitional Employment Programme	Nick Smales (Development and Renewal)	31/03/2011	<b>Completed</b>	100%	Milestone completed
40 graduate placements	Nick Smales (Development and Renewal)	31/10/2010	<b>Completed</b>	100%	40 graduate placements secured to date at various host companies such as Credit Suisse, Powerchex, Lloyds Registers, Financial Ombudsman and various departments within LBTH.
140 local residents trained in the security industry and achieving Security Industry Authority licence	Nick Smales (Development and Renewal)	31/03/2011	<b>Completed</b>	100%	Milestone completed
As part of the wider local economic assessment, undertake a work & skills plan	Nick Smales (Development and Renewal)	31/10/2010	<b>Completed</b>	100%	LEA is being finalised at present which has in its draft form delivered extensive evidence of worklessness and structural unemployment including skills gaps. This draft document has informed the development of a refreshed Employment Strategy which will contain strategic objectives for delivery over the next 5 year period. Action plans will form part of this process.



Activity	Lead Officer	Deadline	Status	% Comp	Comments
40. Build on our child poverty strategy to deliver services that really make a difference	Layla Richards (Children, Schools and Families)	31/12/2010	Delayed	80%	Needs analysis complete and commissioning intentions developed and being taken forward by various strategies across the Council, but performance management arrangements not yet in place.
Milestone	Lead Officer	Deadline	Status	%	Comments
Refresh of child poverty action plan by April 2010	Layla Richards (Children, Schools and Families)	30/04/2010	Completed	100%	
Complete commissioning plan arising from the strategic commissioning pilot to address gaps and identify options for service redesign by July 2010	Layla Richards (Children, Schools and Families)	31/07/2010	Completed	100%	Stage one of the pilot is complete with the strategy to be reviewed for implementation in 2011.
Establish performance management arrangements for child poverty services by December 2010	Layla Richards (Children, Schools and Families)	31/12/2010	Overdue	50%	We have yet to identify robust performance management arrangements for monitoring the delivery of our commissioning intentions – although this work has started, it needs to be done as part of a wider review of the performance management framework across the Council. We also need to respond to the new national Child Poverty Strategy and the national performance measures for child poverty.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
41. Increase employment opportunities for vulnerable people, in particular people with disabilities and mental health problems and those experiencing homelessness	Katharine Marks (Adults, Health & Wellbeing)	30/09/2011	Delayed	90%	Most of the programmes to increase employment opportunities for vulnerable people, in particular people with disabilities and mental health problems were part of the Council's Working Neighbourhood Fund programme. Learning Disability employment projects are on target. Mental Health employment projects have struggled to achieve their WNF target although compared to neighbouring boroughs the projects are achieving well. Working Well Trust and the Tower Project will continue post WNF. The Working Well Trust project however will be at a reduced service. The Directorate is also working with the Tower Project to find placements across the Council for people with disabilities.
Milestone	Lead Officer	Deadline	Status	%	Comments
Visit to Tower Project new premises by Corporate Director and Lead Member – August 2010	Katharine Marks (Adults, Health & Wellbeing)	31/08/2010	Completed	100%	The Service Head for Commissioning attended the Tower Project's open day.
8 people with moderate to severe learning disabilities on the Poetry in Wood programme and 8 person centred plans completed, September 2010	Katharine Marks (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	Complete.
115 people with disabilities receiving 6+ hours of support (information, advice or guidance, job search, mentoring or training) through the Tower Project, September 2010	Katharine Marks (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	106 people with disabilities had been supported by 30/09/10, slightly shy of the target. More people may have been supported in Quarter 4 but Quarter 4 outputs have not been received from the Tower Project.
154 people with mental health needs supported into employment and retaining their jobs beyond 13 weeks through the Working Well Trust, September 2010	Katharine Marks (Adults, Health & Wellbeing)	30/09/2010	Overdue	50%	The WNF Programme Board have accepted why this project will not hit target. An evaluation report, outlining lessons learned and recommendations has been produced.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
42. Reduce levels of youth unemployment by agreeing a 14-19 sector pathway to employment with local employers, linked to all 14 Diploma lines of learning, and provide targeted learning programmes for each significant group of 14-18 learners at risk of becoming NEET	Anne Canning (Children, School & Families)	31/03/2011	Overdue	45%	We have developed an agreement with 14-19 sector pathway to employment with some local employers but there has been some difficulty in engaging other public sector agencies. We are providing targeted support to those most at risk.
Milestone	Lead Officer	Deadline	Status	%	Comments
Launch a further four Diplomas in construction and the built environment, public services, retail and sports and active leisure, and recruit at least 100 learners by September 2010	Anne Canning (Children, School & Families)	30/09/2010	Overdue	0%	The new government has abandoned the 14-19 qualification strategy introduced by the previous government. The future of the Diploma is therefore uncertain. A new vocational learning strategy has been agreed.
Increase the Apprenticeship opportunities available to under 19s and deliver at least 100 additional Apprenticeship starts by December 2010	Anne Canning (Children, School & Families)	31/12/2010	Overdue	50%	Reported to the Children and Families Partnership Chief Officers Meeting in Feb 2011 as an issue. Both the Borough Commander (Police) and TH Borough Director for Commissioning and Support services for NHS East London and the City said they will look into how their organisations intake of Apprentices can be improved.
Reduce the number of young people NEET to less than 6% by March 2011	Anne Canning (Children, School & Families)	31/03/2011	Completed	100%	Target achieved

<b>Priority 3.3: Foster enterprise</b>					
<b>Objectives:</b>					
<b>3.3.1 Providing incentives that encourage both business and social entrepreneurship</b>					
<b>3.3.2 Maximising the opportunities for local businesses to benefit from key growth sectors, and the Olympic / Paralympic Games</b>					
<b>3.3.3 Promoting local businesses and encouraging growth and tourism, with particular emphasis on the Olympics and Paralympics</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
43. Ensure the delivery of the Third Sector Strategy Action Plan 2010/11	Michael Keating (Chief Executives)	31/03/2011	Completed	100%	The action plan has been developed and is now being delivered.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Develop Action Plan regarding 3 <sup>rd</sup> sector premises needs, July 2010	Michael Keating (Chief Executives)	31/07/2010	Completed	100%	The Action Plan focuses on the role of the council as Strategic Enabler.
Establish new CVS – SLA agreed, January 2011	Michael Keating (Chief Executives)	31/01/2011	Completed	100%	CVS incorporated and charitable status attained CEO recruited and in post Draft public business plan developed for consultation Successful launch event held [around 300 attendees] Consultation on business plan commenced Service delivery plans in development SLA signed Recruitment for Development Officer and Information/Admin office commenced
Review and commission Advice and CMF funding streams, March 2011	Michael Keating (Chief Executives)	31/03/2011	Completed	100%	Report prepared for Cabinet (October 2010). Agreement being sought to roll-over current advice service projects for a further year – to March 2012 – and then to re-commission for 3 years taking into consideration changing funding policy and arrangement of Community Legal Services. CMF commissioning process is recommended to be delayed by 3 months – to commence Jan 11 - in order to take into consideration the results of CSR and Council budget setting process.
Review community chest process and re-advertise by September 2010	Michael Keating (Chief Executives)	30/09/2010	Completed	100%	Due to extensive demand, the second round of the Community Chest resulted in the allocation of all remaining funds within the budget. There are therefore no funds to be allocated as part of a third round as originally planned.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
44. Market Tower Hamlets as the key visitor destination for the Olympic Games and support venues and other suppliers to capitalise on this	Nick Smales (Development & Renewal)	31/03/2011	Completed	100%	Through the marketing activities enquiries are being generated for TH venues and press coverage is being generated promotion promote the Borough as a key visitor destination in London.
Milestone	Lead Officer	Deadline	Status	%	Comments
Develop and implement consortium approach for smaller venues with LBTH as lead: Identify potential partners	Nick Smales (Development & Renewal)	31/05/2010	Completed	100%	
Meet with 4 venues	Nick Smales (Development & Renewal)	30/06/2010	Completed	100%	
Offer venue training	Nick Smales (Development & Renewal)	30/09/2010	Completed	100%	
Sign up 3 venues to consortium	Nick Smales (Development & Renewal)	31/12/2010	Completed	100%	
Work with ELBP and promote Compete For to local businesses to secure contracts for local enterprises - £3 million contacts through ELBP / Compete For by Tower Hamlets enterprises, March 2011	Nick Smales (Development & Renewal)	31/03/2011	Completed	100%	

<b>A Safe and Supportive Community</b>					
<b>Priority 4.1: Empower older and vulnerable people and support families</b>					
<b>Objectives:</b>					
<b>4.1.1 Providing responsive and appropriate services for adults which promote independence, choice, security and community</b>					
<b>4.1.2 Protecting children from harm and neglect</b>					
<b>4.1.3 Preventing and reducing homelessness, and helping more people into settled homes and employment</b>					
<b>4.1.4 Improving support for children and young people with disabilities and their families</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
45. Implement the Homelessness Strategy to further reduce the incidence of homelessness in the borough and improve support to individuals and families experiencing homelessness	Colin Cormack (Development & Renewal)	31/03/2011	<b>Completed</b>	100%	As reported to the final Partnership Board meeting, the Action Plan of 2010/11 is completed with the emphasis in homeless prevention and support to vulnerable households. In addition to the imminent development of an Action Plan for 2011/12, regard is to be had to a strategy re-write, prompted as much by the raft of Coalition Government changes.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Re establish the Homelessness Partnership Board, June 2010	Colin Cormack (Development & Renewal)	30/06/2010	<b>Completed</b>	100%	Final Partnership Board meeting of 2010/11 completed Action Plan and set in train development of Action Plan for 2011/12
Complete draft 3-year Action Plan, September 2010	Colin Cormack (Development & Renewal)	30/09/2010	<b>Completed</b>	100%	Foundation for 2011/12 Action Plan already laid
Establish governance and reporting arrangements into CPDG, March 2011	Colin Cormack (Development & Renewal)	31/03/2011	<b>Completed</b>	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
46. Improve support and information for carers across the whole of the Tower Hamlets Partnership	Deborah Cohen (Adults, Health & Wellbeing)	31/03/2011	Overdue	75%	Work to improve awareness of the support available for carers is progressing well, in particular through the initiatives outlined below. There is work ongoing to work with professionals to ensure they know about support for carers. The Health Checks for Carers also provides a good opportunity to increase knowledge and awareness of carers services. Work is in progress to refresh the Carers Strategy - the original strategy finished on 31st March, and alongside it to produce a new commissioning plan and procurement plan. The draft Carers Strategy should be ready for consultation in June 2011.
Milestone	Lead Officer	Deadline	Status	%	Comments
Organise Carer's Week event at Russia Lane Day Centre, June 2010	Deborah Cohen (Adults, Health & Wellbeing)	30/06/2010	Completed	100%	This special event for carers took place in Carers Week.
Complete Carers Joint Strategic Needs Assessment, July 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	JSNA for carers has been completed and is being used to inform commissioning decisions.
Lead Member to attend 'Healthchecks for Carers' service to promote initiative to both carers and GPs, September 2010	Deborah Cohen (Adults, Health & Wellbeing)	30/09/2010	Overdue	0%	AHWB do not have a lead member and as such, no visit has taken place.
Raise the profile of carers needs and issues in primary care by engaging with GP practices to develop and use carers registers, March 2011	Deborah Cohen (Adults, Health & Wellbeing)	31/03/2011	Delayed	75%	Health Checks for Carers Project has engaged with some practices but this has been patchy
Deliver borough wide surgeries in partnership with health and the Carers Centre to help promote carers' awareness of local services through joint work with local carers' organisations and carers' groups, March 2011	Deborah Cohen (Adults, Health & Wellbeing)	31/03/2011	Completed	100%	Surgeries for carers were delivered at Idea Stores but this is an on going issue to make carers aware of services and will be in the new strategy

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
47. Deliver the Transforming Social Care programme putting people who use services in control of their own care	Helen Taylor (Adults, Health & Wellbeing)	31/03/2011	<b>Completed</b>	100%	The actions below have been completed.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Resource Allocation System (RAS) "Task force" and 210 self directed assessments completed, June 2010	Helen Taylor (Adults, Health & Wellbeing)	30/06/2010	<b>Completed</b>	100%	The Council has met the NI130 target. This measures the number of people receiving self directed support.
Implement communication plan including a statement of purpose to the workforce, June 2010	Helen Taylor (Adults, Health & Wellbeing)	30/06/2010	<b>Completed</b>	100%	Complete.  Ongoing communications is an important element of the programme and a plan is in place.
30% of eligible service users/carers have personal budgets, March 2011	Helen Taylor (Adults, Health & Wellbeing)	31/03/2011	<b>Completed</b>	100%	The Council has met the NI130 target. This measures the number of people receiving self directed support.



Activity	Lead Officer	Deadline	Status	% Comp	Comments
48. Develop strategy to create/improve universal information and advice services in line with Putting People First	Helen Taylor (Adults, Health & Wellbeing)	31/10/2010	Completed	100%	The actions below have been completed.
Milestone	Lead Officer	Deadline	Status	%	Comments
Finalise Target Operating Model including organisational structure and financial aspects, June 2010	Helen Taylor (Adults, Health & Wellbeing)	30/06/2010	Completed	100%	A phase 1 TOM has been finalised and implemented. However on 10/01/2011 there was a DMT away day to agree the initial parts of a phase 2 TOM. Plans to implement these elements will be developed from April 2011.
Arrangements in place for universal access to information and advice, October 2010	Helen Taylor (Adults, Health & Wellbeing)	31/10/2010	Completed	100%	The Community Catalogue has been launched. The contracts for information and advice services that are currently commissioned have been extended to March 2012. In line with the Information and Advice Strategy new services are to be in place by April 2012.
Activity	Lead Officer	Deadline	Status	% Comp	Comments
49. Deliver a compatible and jointly developed model of service provision across health and social care	John Roog (Adults, Health & Wellbeing)	31/03/2011	Overdue	0%	As a result of the Health and Social Care Bill and the Transforming Adult Social Care agenda it has not been appropriate to progress these pieces of work in 2010/11.  During 2011/12 the Council will work with the Director of NHS East London and the City and the GP Consortium to agree a way forward.
Milestone	Lead Officer	Deadline	Status	%	Comments
Jointly agreed models for access to health and social care services, September 2010	John Roog (Adults, Health & Wellbeing)	30/09/2010	Overdue	0%	Please see comments above.
Jointly agreed models for early intervention, prevention and short term intensive support, October 2010	John Roog (Adults, Health & Wellbeing)	31/10/2010	Overdue	0%	Please see comments above.
Incorporation of intermediate care into integrated models, March 2011	John Roog (Adults, Health & Wellbeing)	31/03/2011	Overdue	0%	Please see comments above.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
50. Continue to develop joint and lead commissioning arrangements for adult services across health and social care	Deborah Cohen (Adults, Health & Wellbeing)	31/12/2010	Completed	100%	The actions below have been completed although the proposals in the Health and Social Care Bill will impact this activity.
Milestone	Lead Officer	Deadline	Status	%	Comments
Agree work programme for the Integrated Commissioning Executive, May 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/05/2010	Completed	100%	The work programme for the Integrated Commissioning Executive has been developed and the group are working towards this.
Complete first draft of the joint Prevention and Early Intervention Strategy, September 2010	Deborah Cohen (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	First draft (high level) was completed by September 2010. More in-depth analysis due for completion by end April 2011.  A Cabinet report was presented in January 2011 which stated the Directorate's aim to protect budgets for prevention and early intervention services.
Based on the Joint Strategic Needs Assessment completed in 09/10, refresh the commissioning framework for Learning Disabilities, December 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/12/2010	Completed	100%	Re-freshed commissioning strategy and priorities for AHWB services has been completed. The Directorate is no longer commissioning on a client group specific basis.
Activity	Lead Officer	Deadline	Status	% Comp	Comments
51. Further strengthen arrangements across the Council and the Partnership to protect vulnerable adults from abuse, harm and neglect	Katharine Marks (Adults, Health & Wellbeing)	31/01/2011	Completed	100%	Work to strengthen arrangements across the Council and the Partnership to protect vulnerable adults from abuse, harm and neglect is ongoing and progressing well.
Milestone	Lead Officer	Deadline	Status	%	Comments
Organise awareness raising event centred around World Elder Abuse Day, June 2010	Katharine Marks (Adults, Health & Wellbeing)	30/06/2010	Completed	100%	This took place at Toynbee Hall.
Appoint independent chair for Safeguarding Adults Board, August 2010	Katharine Marks (Adults, Health & Wellbeing)	31/08/2010	Completed	100%	Complete. Ongoing communications is an important element of the programme and a plan is in place.
Prioritise groups of staff beyond health and social care in need of training in safeguarding, and arrange programmes of training for them, September 2010	Katharine Marks (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	This has been ongoing since April 2010, and has taken place mainly through cascade training -- Transport, Tower Hamlets Homes. Community Safety and Community Alarm have received direct training via L&D.
Develop and promote workforce competencies for safeguarding to support continuing professional development and help planning training, January 2011	Katharine Marks (Adults, Health & Wellbeing)	31/01/2011	Completed	100%	Complete. Competencies have been agreed and were signed off by the Safeguarding Adults Board in September 2010.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
52. Deliver a range of targeted programmes of improvement to private sector housing stock that support vulnerable households to live independently, safely, securely and free from fuel poverty	Jackie Odunoye (Development & Renewal)	31/03/2011	Delayed	75%	The Team continued to deliver targeted improvements to the private sector housing stock through the existing Private Sector Housing and Empty Property Framework which was extended until 2011. The Private Sector Housing Stock Condition Survey which will form the evidence base for a new Private Sector Housing Policy has been delayed by the National Census which in turn will delay the formulation of a new policy.
Milestone	Lead Officer	Deadline	Status	%	Comments
Review the Private Sector Renewal and Empty Property Strategy by December 2010	Jackie Odunoye (Development & Renewal)	31/12/2010	Overdue	5%	Survey was postponed at the insistence of the ONS who didn't want any local surveys to compete with the National Census. This has impacted upon the remainder of the process. The Surveys will now start in May, concluding in Summer 2011. The review of the current strategy is now due to conclude in Autumn 2011
Work with the East London Renewal Partnership to ensure that LBTH maximises all available sub-regional resources March 2011	Jackie Odunoye (Development & Renewal)	31/03/2011	Completed	100%	Claims to ELRP are made on a regular basis and are on target
Activity	Lead Officer	Deadline	Status	% Comp	Comments
53. Implement the actions in our Children and Young People's Plan to improve access to care for children with disabilities through a coordinated, multi-agency approach	Helen Lincoln (Children, Schools & Families)	30/09/2010	Delayed	80%	Short break programme and offer all complete. The review of care pathways is not yet complete, but will be finished by June 2011.
Milestone	Lead Officer	Deadline	Status	%	Comments
Publish eligibility criteria and local offer for short breaks by June 2010	Helen Lincoln (Children, Schools & Families)	30/06/2010	Completed	100%	Milestone complete.
Disabled children and parents/carers to be involved in commissioning over night short breaks contract by September 2010	Helen Lincoln (Children, Schools & Families)	30/09/2010	Completed	100%	Milestone complete.
Impact of Care Pathways to be reviewed by September 2010	Helen Lincoln (Children, Schools & Families)	30/09/2010	Overdue	50%	A survey of Care Pathways has been completed, but the audit was delayed due to capacity issues. This has now begun and will be completed by June 2011.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
54. Improve options and opportunities for older people	Deborah Cohen (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	All of the below actions have been completed.
Milestone	Lead Officer	Deadline	Status	%	Comments
Opening events for several new Lunch Clubs June/July 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	None of the new ADP lunch clubs have held opening events but they have publicised their services at LinkAge Plus events and through East End Life.
Spring into Summer event for Older People July, 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	This event was attended by almost 200 older people. It was a celebration of later life with a number of exciting activities. Held at Bishop Challoner School, the event promoted intergenerational working.
Improving quality of life in retirement; LinkAge Plus running 4 programmes at the Sundial Centre and Whitechapel Idea Store June/July 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	Retire Ready was a pre-pilot pilot organised by CLG in partnership with LinkAge Plus and the Council. Low response meant some sessions were cancelled.

<b>Priority 4.2: Tackle and prevent crime</b>					
<b>The Council's key agreed priority for this year is tackling anti-social behaviour and crime</b>					
<b>Objectives:</b>					
<b>4.2.1</b>	<b>Reducing crime and promoting successes effectively to reduce fear of crime</b>				
<b>4.2.2</b>	<b>Reducing re-offending through holistic intervention with all who become involved with the criminal justice system</b>				
<b>4.2.3</b>	<b>Making crime prevention a key element of all service planning - and improving community trust and engagement in strategic planning and service development</b>				
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
55. Further develop more community-oriented and localised services and integrate new models of enforcement to improve public confidence in the Council and Police response to anti-social behaviour and crime	Andy Bamber (Communities, Localities & Culture)	30/09/2010	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Joint tasking process completed for ASB, crime and public realm activities by September 2010	Andy Bamber (Communities, Localities & Culture)	30/09/2010	Completed	100%	
Introduce localised TH enforcement officers into paired LAPs 1&2 by April 2010	Andy Bamber (Communities, Localities & Culture)	30/04/2010	Completed	100%	
Implement the You Decide!-purchased projects around localised enforcement in the LAPs by June 2010	Andy Bamber (Communities, Localities & Culture)	30/06/2010	Completed	100%	
Produce localised analytical products (e.g. ASB and environmental crime density mapping) for local enforcement by June 2010	Andy Bamber (Communities, Localities & Culture)	30/06/2010	Completed	100%	
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
56. Develop our Reducing Re-offending Programme	Andy Bamber (Communities, Localities & Culture)	30/06/2010	Completed	100%	The re-offending programme was funded through WNF. There was little scope to mainstream the work and as a consequence the programme has come to an end. Some small elements are receiving support from the DIP main grant (prison exit team) but the main thrust of the programme has been completed.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Create an integrated offender management board to strategically oversee the integrated programme by May 2010 which will generate objectives for the forthcoming year	Andy Bamber (Communities, Localities & Culture)	31/05/2010	Completed	100%	
Develop and introduce a programme to manage individuals who are subject to anti-social behaviour orders by June 2010	Andy Bamber (Communities, Localities & Culture)	30/06/2010	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
57. Develop a more strategic approach to violence against women and girls in line with the new national strategy	Andy Bamber (Communities, Localities & Culture)	31/12/2011	Completed	100%	
Milestone	Lead Officer	Deadline	Status	%	Comments
Create a strategic group to develop the strategy and oversee implementation by June 2010	Andy Bamber (Communities, Localities & Culture)	30/06/2010	Completed	100%	
Launch the new strategy by December 2010	Andy Bamber (Communities, Localities & Culture)	31/12/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
58. Improve the provision of positive diversionary activities, restorative justice and information, advice and guidance to reduce youth offending	Mary Durkin (Children, Schools & Families)	31/08/2010	Completed	100%	
Milestone	Lead Officer	Deadline	Status	%	Comments
PAYP funding allocated to the Youth Offending Team to deliver diversionary activities starting April 2010	Mary Durkin (Children, Schools & Families)	31/04/10	Completed	100%	The Met-Track Project is an intelligence led, partnership approach between youth engagement workers and Youth Offending Team. Some young people attend sessions as part of their supervision order, and others as part of case disposal away from Court. The project offers a structured sports programme in athletics and fitness training, particularly focus is also given to alternative pathways leading to positive lifestyles which deter anti-social behaviour.
Rapid Response Team to provide early intervention and prevention through conflict resolution and mediation starting April 2010	Mary Durkin (Children, Schools & Families)	31/04/10	Completed	100%	
IAG and New Start Personal Advisers employed to provide advice, counselling, information and sign-posting to young offenders by August 2010	Mary Durkin (Children, Schools & Families)	31/08/2010	Completed	100%	A Connexions Personal Advisor is based within the Youth Offending Service.

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
59. Develop a drug intervention and enforcement strategy	Andy Bamber (Communities, Localities & Culture)	31/03/2011	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Deliver 3 Drug Awareness Campaign weeks by August 2010	Andy Bamber (Communities, Localities & Culture)	31/08/2010	Completed	100%	
Deliver 3 targeted operations by THEOs for drug-related anti-social behaviour by September 2010	Andy Bamber (Communities, Localities & Culture)	30/09/2010	Completed	100%	
Integrate the Drug Interventions Programme into the wider Offender Management model in order to reduce reoffending and manage breaches by May 2010	Andy Bamber (Communities, Localities & Culture)	31/04/10	Completed	100%	
Deliver the Dealer-A-Day initiative throughout 2010/11	Andy Bamber (Communities, Localities & Culture)	31/03/2011	Completed	100%	

<b>Priority 4.3: Focus on early intervention</b>					
<b>Objectives:</b>					
<b>4.3.1 Improving parental engagement and support</b>					
<b>4.3.2 Using joined-up approaches to address links between health, drugs, alcohol, education, skills, employment, accommodation, mental health, debt and benefits across all age</b>					
<b>4.3.3 Tackling the causes of crime by working with 'at-risk' groups, to nip problems in the bud</b>					
<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
60. Improve access to preventative services for vulnerable adults, reducing use of institutional care and reliance on care managed services	Helen Taylor (Adults, Health & Wellbeing)	31/03/2011	Delayed	95%	This is one of the key strands of the Transforming Adult Social Care that the Directorate is working hard to implement, work will continue post 2010/11. Preventative Services have been protected in the budget for 2011/12.  The Supporting People Strategy has also been agreed by Cabinet and this is the foundation of our approach to reduce the use of institutional care.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Launch Disabilities Transition Team for young people with disabilities as they become adults, July 2010	Helen Taylor (Adults, Health & Wellbeing)	31/07/2010	Delayed	80%	80% complete. The dedicated multi-disciplinary transitions team operating within the learning disability service coordinates transition across all disabilities. It has good links with CAMHs and PD teams.  The transition team will be reviewed as part of TASC.
Present evaluation of the full homecare reablement service at August 2010	Helen Taylor (Adults, Health & Wellbeing)	31/08/2010	Completed	100%	A subsequent evaluation has since been produced that covers the period April to October 2010.
Publish report and launch DVD to improve access to health services for people with learning disabilities, September 2010	Helen Taylor (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	The Six Lives report was presented to Health Scrutiny Panel in July. The approach used by the Council has been recognised as good practice.
Promote new extra care sheltered housing scheme, September 2010	Helen Taylor (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	The building will start shortly at the St Thomas site after a short delay due to decant. Shipton Street, a site identified to provide ECSH for people living with dementia, has received HCA funding. The Council are preparing to tender for the care provider currently subject to final go ahead from the Competition Board.
Processes are in place to monitor across the whole system the impact of the shift in investment towards preventative and enabling services, March 2011	Helen Taylor (Adults, Health & Wellbeing)	31/03/2011	Completed	100%	Lead commissioning arrangements with ELCA provide the reporting structures for this.



Activity	Lead Officer	Deadline	Status	% Comp	Comments
61. Continue to deliver CYPP actions to support parents and families to provide a safe environment and develop a Family Wellbeing Model, which gives a clear and swift pathway from identifying an issue to effective action	Helen Lincoln (Children, Schools & Families)	31/03/2011	Delayed	75%	The model was launched in October 2010, and implementation is ongoing, led through a project board. The evaluation has not yet been completed, but the project board are currently developing a model to undertake this work.
Milestone	Lead Officer	Deadline	Status	%	Comments
Family Wellbeing Model agreed by Children and Families' Trust by April 2010	Helen Lincoln (Children, Schools & Families)	31/04/10	Completed	100%	Milestone complete.
Ongoing training for practitioners, April – December 2010	Helen Lincoln (Children, Schools & Families)	31/12/2010	Completed	100%	Milestone complete.
Evaluation of first six months by October 2010	Helen Lincoln (Children, Schools & Families)	31/10/2010	Overdue	0%	The model was launched in October 2010, a six month evaluation has therefore not yet been undertaken. The project board are currently developing a model of ongoing evaluation.
With the Children and Families' Trust partners respond commensurately and timely to the Laming recommendations	Helen Lincoln (Children, Schools & Families)	31/03/2011	Completed	100%	Milestone complete.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
62. Develop Children's Centres to increase the engagement of families with children under the age of three so that more families are involved in activities that support their child's development	Anne Canning (Children, Schools & Families)	30/11/2010	Overdue	35%	Child Development Grants have been discontinued. We were advised by the DfE in July to cease all recruitment with immediate effect. We continue to engage parents through our 23 children's centres, which offer a range of services, including targeted family support and outreach work.
Milestone	Lead Officer	Deadline	Status	%	Comments
14 additional families across the 21 Children's Centres to access Child Development Grants by July 2010	Anne Canning (Children, Schools & Families)	31/07/2010	Completed	100%	
A further 14 families to be accessing Child Development Grants by September 2010	Anne Canning (Children, Schools & Families)	30/09/2010	Overdue	0%	Child Development Grants have been discontinued. We were advised by the DfE in July to cease all recruitment with immediate effect
1,176 families in 21 Children's Centres to have accessed Child Development Grants by November 2010	Anne Canning (Children, Schools & Families)	30/11/2010	Overdue	0%	Child Development Grants have been discontinued. We were advised by the DfE in July to cease all recruitment with immediate effect

#### A Healthy Community

##### Priority 5.1: Reduce differences in people's health and promote healthy lifestyles

###### Objectives:

5.1.1 Reduce the use of tobacco

5.1.2 Reducing rates of diabetes, high blood pressure and cholesterol

5.1.3 Slow down the increase in obesity

5.1.4 Improving sexual health

Activity	Lead Officer	Deadline	Status	% Comp	Comments
63. Implement the Years 1-3 actions set out in the Leisure Centre Strategy to increase leisure centre use and promote healthy lifestyle activities	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	
Milestone	Lead Officer	Deadline	Status	%	Comments
Develop outline proposals to improve St George's Pool and John Orwell Leisure Centre by December 2010	Heather Bonfield (Communities, Localities & Culture)	31/12/2010	Completed	100%	
Deliver an Olympic & Paralympic Sports Activities programme March 2011	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
64. Deliver a targeted programme to increase the number of people taking regular physical activity	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	<b>Comments</b>
Achieve at least 1,700,000 of leisure centre visits by March 2011	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	
Achieve at least 500,000 under-16 leisure centre visits by March 2011	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	
Produce a draft Sport & Physical Activity Strategy by March 2011	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	
Deliver range of active travel projects to get more residents cycling and walking more often, including a weekly Health Walks programme and cycle training initiatives for over 500 adults and 2,000 children by March 2011	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	
Implement year 2 of the Parks Outreach Programme by holding 14 physical activity events in parks & open spaces by March 2011	Heather Bonfield (Communities, Localities & Culture)	31/03/2011	Completed	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
65. Continue to deliver ASPIRE to target the most vulnerable young women at risk of becoming pregnant	Mary Durkin (Children, Schools & Families)	31/03/2011	Overdue	75%	This programme has been delivered, with increased participation rates compared with last year, however the cohorts fall short of the target size of 25. There were also some delays to the last two programmes of the year, which have not yet completed and therefore the end of year evaluation has not yet been done.
Milestone	Lead Officer	Deadline	Status	%	Comments
Secure funding for 2010-11 ASPIRE programme by April 2010	Mary Durkin (Children, Schools & Families)	31/04/10	Completed	100%	
Identify ASPIRE cohorts of 25 with Educational Welfare Officers by May, August, October 2010 and January 2011	Mary Durkin (Children, Schools & Families)	31/01/2011	Delayed	90%	The cohorts have all been identified and the programmes are being delivered, but they fall short of 25 in each. This programme is aimed at engaging hard-to-reach young people and successful recruitment is challenging, but participation rates have increased compared with the previous year.
End of year evaluation of programme in March 2011	Mary Durkin (Children, Schools & Families)	31/03/2011	Overdue	0%	The last two programmes of the year were delayed in starting and will not finish until May. The evaluation will be undertaken then.

<b>Activity</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>% Comp</b>	<b>Comments</b>
66. Support children and families in achieving and maintaining a healthy weight, including improving access to weight management services, healthier food choices and opportunities for physical activity	Mary Durkin (Children, Schools & Families)	31/12/2010	<b>Completed</b>	100%	These activities are led by public health.
<b>Milestone</b>	<b>Lead Officer</b>	<b>Deadline</b>	<b>Status</b>	<b>%</b>	
Implementation of recommendations from evaluation of childhood weight management services by September 2010	Mary Durkin (Children, Schools & Families)	30/09/2010	<b>Completed</b>	100%	
Completion of pilot locality multi-agency workshop with school clusters to improve coordination of school based interventions by May 2010 with roll-out across the borough by December 2010	Mary Durkin (Children, Schools & Families)	31/12/2010	<b>Completed</b>	100%	The workshop was held in LAP7 and informed the development of a targeted action plan aimed at reducing levels of obesity in Year 6.
Final reports on 2009/10 pupil led projects and evaluation plan for ongoing pupil participation by September 2010	Mary Durkin (Children, Schools & Families)	30/09/2010	<b>Completed</b>	100%	

Activity	Lead Officer	Deadline	Status	% Comp	Comments
67. In partnership with NHS Tower Hamlets, deliver the LAA priority to reduce tobacco use in the Borough	Bryan Jones (Communities Localities and Culture)	31/03/2011	Completed	100%	
Milestone	Lead Officer	Deadline	Status	%	Comments
Produce Tower Hamlets Tobacco Control Alliance Action Plan 2010/11 by April 2010	Bryan Jones (Communities Localities and Culture)	30/04/2010	Completed	100%	
Achieve a target of 1,061 per 100,000 population (NI 123 - Over 16s stopped smoking) by March 2011	Bryan Jones (Communities Localities and Culture)	31/03/2011	Completed	100%	
30 Tower Hamlets businesses gain the Smoke Free Award by March 2011	Bryan Jones (Communities Localities and Culture)	31/03/2011	Completed	100%	
130 underage test purchases carried out by March 2011	Bryan Jones (Communities Localities and Culture)	31/03/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
68. Deliver the Healthy Borough Programme	Helen Taylor (Adults, Health & Wellbeing)	31/10/2010	Completed	100%	All actions below have been completed.
Milestone	Lead Officer	Deadline	Status	%	Comments
Launch of Healthy Summer Programme, June 2010	Helen Taylor (Adults, Health & Wellbeing)	30/06/2010	Completed	100%	The programme had to be scaled back due to funding uncertainties between April and July but a number of events were supported including Healthy Borough presence at the Baishaki Mela family zone in Allen Gardens and Paradise Gardens at Victoria Park. Park based events were held during the National Family Week at the end of May and during the summer holidays. The SNT football tournament for under 16s was also sponsored. In addition there was a major communications campaign between July-August including lamppost banners, billboards and bus super sides.
Launch event for Walk4Life Mile in Mile End Park, July 2010	Helen Taylor (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	Completed - Launch event held in September
Exhibit photos and produce from the Community food growing programme, October 2010	Helen Taylor (Adults, Health & Wellbeing)	31/10/2010	Completed	100%	The community food growing programme was launched in May and a networking event was held on 16th September. We are formally launching the food growing network in partnership with Women's Environmental Network in early November and will use the photo exhibition then. It will also be taken around the borough by WEN as part of their work to promote food growing. We are also considering taking the exhibition to Idea Store and possibly Mulberry Place lobby.

Priority 5.2: Support mental health services to improve mental health					
Objectives:					
5.2.1 Providing high-quality accessible services					
5.2.2 Combating discrimination against individuals and groups with mental health problems					
5.2.3 Ensuring integrated planning and treatment with patients with multiple health needs					
Activity	Lead Officer	Deadline	Status	% Comp	Comments
69. Develop safe and seamless mental health services that empower users and promote recovery and citizenship	Katharine Marks (Adults, Health & Wellbeing)	31/10/2010	Completed	100%	All actions below have been completed.
Milestone	Lead Officer	Deadline	Status	%	Comments
Hold workshop on personal budgets for service users and third sector organisations, September 2010	Katharine Marks (Adults, Health & Wellbeing)	30/09/2010	Completed	100%	14 service user/carer forums have been attended to discuss Personal Budgets. The Personalisation Provider Forum and other relevant provider forums continue to meet on a regular basis to discuss TASC and Personal Budgets.
Work with the East London NHS Foundation Trust and PCT commissioners to identify opportunities to reduce the reliance on institutional care for people with mental health problems (link to PSA 16), October 2010	Katharine Marks (Adults, Health & Wellbeing)	31/10/2010	Completed	100%	Complete. The resettlement team is in place and is working to reduce the number of people in residential care.

Activity	Lead Officer	Deadline	Status	% Comp	Comments
70. Review and improve all our services to support young people's emotional health and wellbeing	Mary Durkin (Children, Schools & Families)	31/03/2011	Completed	100%	The service redesign element of this activity is now being led by CAMHS, using the review. Changes will be phased, and are running on schedule.
Milestone	Lead Officer	Deadline	Status	%	Comments
Complete analysis of need by April 2010	Mary Durkin (Children, Schools & Families)	30/04/2010	Completed	100%	
Refresh the Emotional Health and Wellbeing Plan by April 2010	Mary Durkin (Children, Schools & Families)	30/04/2010	Completed	100%	
Implement the findings of the service review by March 2011	Mary Durkin (Children, Schools & Families)	31/03/2011	Completed	100%	
Activity	Lead Officer	Deadline	Status	% Comp	Comments
71. Improve the range of services available for those with Dementia in line with the National Strategy, focussing on raising awareness, early diagnosis and living well with Dementia.	Deborah Cohen (Adults, Health & Wellbeing)	31/03/2011	Completed	100%	All actions below have been completed.
Milestone	Lead Officer	Deadline	Status	%	Comments
New strategy and commissioning intentions complete, July 2010	Deborah Cohen (Adults, Health & Wellbeing)	31/07/2010	Completed	100%	Improving outcomes for people with dementia and their carers is a key 2010/11 priority for NHS Tower Hamlets and the London Borough of Tower Hamlets. The Partnership's specific commissioning intentions are detailed in the Commissioning Strategy for People with Dementia and their Carers, which was published on the NHS Tower Hamlets website in July 2010.  ( <a href="http://www.towerhamlets.nhs.uk/publications/corporate-publications/">http://www.towerhamlets.nhs.uk/publications/corporate-publications/</a> ).
New service model in place, March 2011	Deborah Cohen (Adults, Health & Wellbeing)	31/03/2011	Completed	100%	The Partnership has made considerable progress in the delivery of the Commissioning Strategy for People with Dementia and their Carers: commissioning a new Memory Service, a new Dementia Adviser Service and Liaison Service, developing a three year Dementia Awareness Strategy and the development of the specialist Dementia ECSH project